

UPS FACT SHEET

Founded in Seattle, Wash.
Headquarters
Worldwide web address
Chief Executive Officer
2019 revenue
Employees

August 28, 1907
Atlanta, Ga.
www.ups.com
David Abney
\$74 billion
495,000 globally (413,000 in U.S.)

PACKAGE OPERATIONS

2019 revenue	\$61 billion
2019 global delivery volume	5.5 billion packages and documents
Daily global delivery volume	21.9 million packages and documents
Daily U.S. air volume	3.5 million packages and documents
Daily international volume	3.2 million packages and documents
Service area	More than 220 countries and territories Every address in North America and Europe
Customers	1.6 million pick-up, 9.9 million delivery
Online tracking	294.9 million tracking requests per day
Retail access	The UPS Store, over 5,200; UPS Customer Centers, approximately 1,000; Authorized outlets, approximately 7,900, UPS Drop Boxes, approximately 38,000; UPS Access Point locations, more than 41,000
Operating facilities	More than 1,800
Delivery fleet	About 125,000 package cars, vans, tractors, motorcycles, including more than 10,300 alternative fuel and advanced technology vehicles
UPS jet aircraft (owned and finance leases)	Operating 261
Short-termed lease and chartered from others	311
Daily flight segments	Domestic – 1,154; International – 1,131
Airports served	Domestic – 401; International – 406
Air hubs – United States	Louisville, Ky. (main Global Air Hub) Philadelphia, Pa.; Dallas, Texas; Ontario, Calif.; Rockford, Ill. Cologne/Bonn, Germany Shanghai; Shenzhen; Hong Kong
Europe	Miami, Fla.
Asia / Pacific	Hamilton, Ontario
Latin America and Caribbean	
Canada	

SUPPLY CHAIN AND FREIGHT

2019 net revenue	\$13 billion
<u>UPS Supply Chain Solutions</u>	
Key services	Logistics and distribution; transportation and freight (air, sea, ground, rail); freight forwarding to more than 200 countries and territories; international trade management, and customs brokerage.
Specialty services	Service parts logistics; technical repair and configuration; supply chain design and planning, returns management, transportation management.
Facilities	More than 500 facilities in more than 125 countries; 38 M sq. ft.
<u>UPS Freight</u>	
Key services	Leading provider of less-than-truckload and truckload services coast-to-coast
Delivery fleet	Over 5,800 vehicles; over 23,000 trailers
Facilities	198 service centers
Freight Brokerage Services	Coyote Logistics provides global third-party logistics that moves more than 10,000 shipments every day through its network of 70,000 carriers. Coyote offers a comprehensive multi-modal solutions portfolio—including truckload, less than truckload (LTL), cross-border and intermodal—with data intelligence and market insights.